

Welcome to SIMS Parent!

We have recently invested in a replacement system for Groupcall Emerge. Whilst we realise there has been a reasonable amount of change in the systems used by Great Torrington School, we have taken parental feedback into consideration for this latest change.

The new system is integrated directly into our school database which should make it more reliable. It utilises Apps (for Apple and Android), along with web access for any internet enabled device.

What do I need to do now?

You will receive an invite to use the system, via email, on Friday 22nd September. Once you've received this invite, please click on the link provided. When you arrive at the registration website you can then chose to authenticate using one of the systems shown (includes Facebook / Twitter / Microsoft / Google / Office365 etc.) using your existing login details. If you don't currently have an existing login for any of these systems you will need to register with one accordingly, or rely on paper reports instead.

Next, you will need to activate SIMS Parent by copying the invitation code sent to you in the email, before finally setting some security questions and answers.

How do I access it?

Download the app via Google Play or the App Store; it's called **SIMS Parent** (by Capita). Once installed, open the app and login using the same details you used to register above. Alternatively, you can access it via a web browser by clicking the following URL:

www.sims-parent.co.uk

What if I have problems?

If you don't receive an invitation, then it's most likely that the email address held by the school is incorrect. Please call the school, contact reception, or email the support address below to confirm we hold the correct details.

If you can't authenticate / login, then you need to reset the password on the relevant system you registered with (Facebook / Twitter / Google etc.)

If you're still stuck then please email help@gts.devon.sch.uk and we will do everything we can to get you up and running!

Specialising In Sport And Applied Learning



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What can I see?

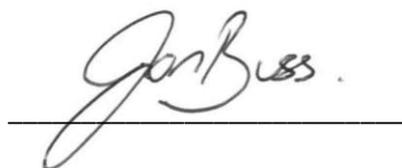
Once installed on your mobile device you will be able to see the following information on all of your children at Great Torrington School:

- Messages sent by the school delivered directly to the app (primarily, we use Parentmail for this type of communication)
- Attendance details
- Rewards and Consequence points totals
- Timetable
- School calendar with key dates
- View and check your contact details, and those of your child. You can also request changes as necessary

Although Progress Reviews will still be emailed to parents we are continuing to provide paper copies which will be bought home from school with your child / children. These will provide you with all the same details, plus assessment information, on a regular basis.

We hope that this system will enable the flow of information to improve between Great Torrington School and our wider community, whilst also allowing you to be fully engaged in your child's learning at Great Torrington School.

Yours sincerely



Mr J.M. Buss
ICT Network Manager

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